

CITY OF FRESNO - QUICK REFERENCE GUIDE TO CITY SERVICES (6/08)			
Abandoned Buildings		*Code Enforcement	621-8400
ADA Hotline		*Public Works	621-2489
Adult Sports		*PARCS/Recreation	498-1013
Agenda, City Council		*City Clerk	621-7651
Airport Information Desk		*Airports	454-2052
Airport Noise Program		*Airports	621-4532
Alley	Lock-Up	*City Council	621-8000
Alley Clean Up		*Comm Sanit	621-1447
Animals	Farm Animals	*Code Enforcement	621-8400
Annexation	City	*Dev Services	621-8277
Arson	Investigation/Inspection	*Fire Prevention	621-4443
Assessment Districts		*PW/Engineering	621-8650
Banner, Building Fronts (Advertising)		*Dev. Services	621-8277
Basketball Hoops – in street/gutter		*Code Enforcement	621-8400
Bike Paths		*PW/Traffic Eng.	621-8800
Block Parties		*City Council	621-8000
Board-Ups	Vacant Property	*Code Enforcement	621-8400
Box Office	SMG	*Conv. Center	621-4711
Building Regulations (Codes/Inspections)		*Bldg & Safety	621-8084
Burn Letter		*Planning	621-8277
Bus	Complaints	*FAX	621-5578
Bus	Lost & Found	*FAX	621-5580
Bus	Pass Information	*FAX	621-7433
Buses	Complaints	*FAX	621-5578
Buses	Info./Passes	*FAX	621-1393
Buses	Lost & Found	*FAX	621-1393
Buses	Routing/Passes	*FAX	621-7433
Buses	Bus Stop Cleanup/ Installation/Removal	*FAX Maint.	621-5578
Business at Residence/Violations		*Code Enforcement	621-8400
Business Attraction		*Economic Development	621-8360
Business Finance Programs		*Economic Development	621-8357
Business Retention		*Economic Development	621-8366
Campaign Statements		*City Clerk	621-7651
Census Data	City	*Planning	621-8277
Certificates	Occupancy	*Dev. Services/Records	621-8015
City Hall	Maintenance Heating/Cooling/Plumbing	*Facilities	621-1487
City in Action (Cable 4)		*City Clerk	621-7651
Civil Service Board Meeting info.		*Personnel Operations	621-6973
Claims for Damage Against City		*Risk Mgmt.	621-6900
Clerk's Office		*City Clerk	621-7650

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Computer Problems		*ISD	621-7100
Condemned Property (Posted)		*Code Enforcement	621-8400
Conflict of Interest Info./Forms		*City Clerk	621-7651
Contract Extra Help		*Personnel	621-6950
Covenants	Land Divisions	*Dev./Eng. Serv.	621-8277
Covenants	Parcel Maps	*Dev./Eng. Serv.	621-8277
Covenants	Subdivisions/Development	*Dev./Eng. Serv.	621-8277
Covenants	Right-of-way easements bikeways/sidewalks	*PW/Engineering	621-8650
Covenants	Site Plans	*PW/Engineering	621-8650
Covenants	Street Constr. Plans/ Subdivisions	*PW/Engineering	621-8686
Covenants	Subdivisions Utility Design (Sewer & Water)	*PW/Engineering	621-8650
CPR Classes		*PARCS/Recreation	621-6610
Curbs	House Numbers	*License	621-6880
Curbs	Painting	*PW/Traffic Eng.	621-8800
Dedications	Property	*PW/Engineering	621-8650
Demographics		*Economic Development	621-8367
Domestic Violence		*Police	621-2225
Drains	Street/Storm/Cross	*PW/Streets	621-1492
Elevators	City Hall/Police/FAX/Fleet	*Facilities	621-1487
Emergency Disaster Response Plan		*Fire	621-4132
Emergency Preparedness		*Fire	621-4132
Emergency Shelter Grant		*Housing & Comm.	621-8300
Employment	Job Line	*Personnel	621-6999
Employment	Verifications	*Personnel	621-6950
Encroachments		*PW/Engineering	621-8650
Environmental Assessments		*Dev. Services	621-8277
Explorer's		*Police	621-2300
False Alarm Bills	Fire	*Fire	621-4006
False Alarm Bills	Burglary	*Police	498-4400
Fences	Requirements	*Dev. Services	621-8277
Film Commissioner	Film & Entertainment	*Economic Development	621-8358
Fingerprints	Livescan Service	*Personnel	621-6950
Fire Alarm Maintenance		*Facilities	621-1487
Fire Hydrants	Gushing	*Fire	911
Fire Hydrants	Leaking/New	*Water	621-5300
Fresno Startup.com		*Economic Development	621-8350
Gangs – "Mayor's Gang Initiative Program"		*Mayor's Hotline	621-2353
Garbage	New Service	*Billing & Collect.	621-6888
Garbage	Operation Clean Up	*Comm. Sanit.	621-1447
Garbage	Missed Pick up/Complaints	*Solid Waste	621-1452

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Garbage	Replace Trash Bins	*Solid Waste	621-1452
Golf Courses	Airways	*Airports	291-6254
Golf Courses	Riverside	*PARCS Admin	621-2900
Graffiti	N.A.G. Hotline	*Comm Sanit	621-8247
Guns	Concealed Permit	*Police	621-2103
Gutters		*PW/Engineering	621-8650
Hazardous Material	Questions/Permits	*Fire	621-4120
Hazardous Material	Incidents	*Police	911
Historic Preservation		*Planning	621-8520
Hmong Refugee Liaison		*Housing & Comm.	621-8300
Home Buyer Assistance	Program	*Housing & Comm.	621-8300
Home Improvement Prg.	(owner occupied)	*Housing & Comm.	621-8300
Homeless – garbage/trash issues		*Community Sanitation	621-8421
Hooker Hotline		*Police	621-5900
Houses – Moving thru Traffic		*PW Traffic	621-8673
Housing	Substandard/Inspection	*Code Enforcement	621-8400
Housing Element		*Housing & Comm.	621-8300
Illegal Dumping	Information Line	*Code Enforcement	621-8473
Incentive Zones/Tax Credits for Businesses		*Economic Development	621-8426
Landscaping	Site Plan Review	*Dev. Services	621-8277
Landscaping	Sugar Pine Trail & Lewis S. Eaton Trail	*PARCS/Parks	621-2900
Landscaping	Grade Change	*Public Works	621-5600
Landscaping	Median Islands/Buffers	*PW/Streets	621-1492
License	City Business	*City Business Tax	621-6880
License	Dogs	*City Business Tax	621-6880
License	Massage	*PD Vice	621-5954
Life Skills Program		*Police	621-2300
Lights/Signals	Lights/Signals	*PW/Streets	621-1492
Maps	Copy of Zoning Maps	*Planning Division	621-8277
Maps	Zoning	*Zoning	621-8277
Master Fee Schedule (Purchase of)		*Budget	621-7050
Meals	Senior Nutrition Program	*PARCS/Comm Svcs	621-6720
Mobile Home		*Housing & Comm.	621-8300
Municipal Codes	Interpretation of	*City Attorney	621-7500
Municipal Codes	Copies of	*City Clerk	621-7651
Narcotics Hotline		*Police	454-2600
Neighborhood Watch		*Police	621-2300
New Development		*Housing & Comm.	621-8300
Noise	Construction-Commercial	*Bldg & Safety	621-8120
Noise	Construction-Residential	*Bldg & Safety	621-8125
Noise	Loud Parties	*Police	621-7000
Ordinances (copies)		*City Clerk	621-7651
PAL Office		*Police	498-2508
Parking	Field Enforcement	*PW/Parking Svcs.	621-7275
Parking	Handicapped	*PW/Parking Svcs.	621-7275
Parking Lots	Maintenance of City-owned	*Parks	621-2954

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Parking Lots	Patrol of City-owned	*PW/Traffic Eng.	621-7275
Parking Tickets	Paying of tickets	*PW/Traffic Eng.	621-7275
Parks	Concerts in the Park	*PARCS Admin	621-2900
Parks	Japanese Garden	*PARCS Admin	621-2900
Parks	Other (City-owned)	*PARCS Admin	621-2900
Parks	Playground/Park Facilities	*PARCS Admin	621-2900
Parks	Proposed	*PARCS Admin	621-2900
Parks	Reservation (Roeding & Woodward)	*PARCS Admin	621-2900
Parks	Roeding Park	*PARCS Admin	621-2900
Parks	Tennis Courts	*PARCS Admin	621-2900
Parks	Wedding Facilities Social Halls	*PARCS Admin	621-2900
Parks	Granite Park	*PARCS/Parks	621-2900
Parks	Maintenance	*PARCS/Parks	621-2900
Parks	Regional Sports Complex	*PARCS/Parks	621-2900
Permits	Construction	*Bldg. & Safety	621-8084
Permits	Demolition	*Bldg. & Safety	621-8084
Permits	Electrical	*Bldg. & Safety	621-8084
Permits	Plumbing/Mechanical	*Bldg. & Safety	621-8084
Permits	Re-Roof	*Bldg. & Safety	621-8084
Permits	Dance	*City Business Tax	621-6880
Permits	Noise (amplified music)	*City Business Tax	621-6880
Permits	Parades	*City Business Tax	621-6880
Permits	Taxicab	*City Business Tax	621-6880
Permits	Block Party/street closure	*City Council	621-8000
Permits	Car washing	*Dev. Services	621-8277
Permits	House moving	*Dev. Services	621-8277
Permits	Sales Lot	*Dev. Services	621-8277
Permits	Bingo	*Finance/Bus. Tax	621-6880
Permits	Fireworks/5 Year Tests	*Fire Prevention	621-4100
Permits	Encroachments-Downtown	*PARCS Admin	621-2900
Permits	Pac Bell/PG&E	*Public Works	621-8650
Permits	Well Digging	*Public Works	621-8650
Permits	Alley Parking (loading)	*PW/Traffic Eng.	621-7275
Permits	Encroachment-Mariposa	*PW/Traffic Eng.	621-8800
Permits	Encroachments	*PW/Traffic Eng.	621-8800
Permits	Trans – Oversize Load	*PW/Traffic Eng.	621-8800
Permits	Transportation (oversize loads)	*PW/Traffic Eng.	621-8800
Permits	Fire hydrant-temp. use of	*Water	621-6300
Permits - Pay	Fire hydrant-installation	*Bldg. & Safety	621-8084
Plan Checking	Construction	*Bldg. & Safety	621-8082
Plan Checking	Sprinkler/hydrants	*Fire	621-4112
Planning	City Area Updates	*Planning	621-8277
Planning	Community Plans	*Planning	621-8277
Planning	General Info.	*Planning	621-8277
Planning	Conditional Use Permits - Status/Site Plan Reviews	*Planning/Project Review	621-8277
Police Reports	Copies of Existing	*Police	621-2500
Police Reports	File New	*Police	621-7000
Ponding Basins		*PW/Streets	621-1492

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Population	City	*Planning	621-8277
Potholes	Potholes	*PW/Streets	621-1492
Property – Purchase City Owned		*Public Works	621-8650
Recreation Prog.	General Info	*PARCS Admin	621-2900
Recreation Prog.	After School Youth Dev.	*PARCS/After School	621-6720
Recreation Prog.	Therapeutic (Physically & Mentally Challenged)	*PARCS/Comm Svcs	621-6720
Recreation Prog.	Aquatics	*PARCS/Recreation	621-6609
Recreation Prog.	Community Sports (Youth & Adult)	*PARCS/Recreation	621-PLAY
Recycling	Info	*Solid Waste	621-1111
Redevelopment Agency		*Redevelopment	621-7600
Rental Housing	Substandard Conditions	*Code Enforcement	621-8400
Rental Rehabilitation Loan Program	(investor owners)	*Housing & Comm.	621-8300
Restrooms	Fulton Mall	*PARCS/Parks	621-2900
Restrooms	Parks/Playgrounds (Open)	*PARCS/Parks	621-2900
Restrooms	Parks/Playgrounds, Maint of	*PARCS/Parks	621-2900
Ride Along – Appointments		*Police	621-2300
Road Abandonments/Vacations		*PW/Engineering	621-8650
Runaways – Reporting		*Police	621-7000
Runaways – Returning		*Police	621-2455
Sandbags/Flooding	Flooding/Sandbags	*PW/Streets	621-1492
Senior Nutrition Program		*PARCS/Comm Svcs	621-6720
Senior Paint Program		*Housing & Comm.	621-8300
Sewer	New Service	*Billing & Collect.	621-6880
Sewer	Overflow	*DPU/Sewer	621-1496
Sidewalks	Repairs/Cracked Tree Problems/Roots	*PW/Streets	621-1492
Sister City Program		*City Manager	621-7770
Smoking – In Restaurants – Reporting		*Police	621-7421
Smoking Ordinance	Violations	*Police	498-2121
Special Events		*City Business Tax	621-6880
Special Events	Fulton Mall/Eaton Plaza	*PARCS Admin	621-2900
Spills	Spills	*PW/Streets	621-1492
Sports – Youth	CPR/First Aid	*PARCS/Recreation	621-6610
Sports – Youth		*PARCS/Recreation	621-6604
Sprinklers - Fire (Industrial/Commercial Building)	Permits/Inspection	*Fire Prevention	621-4000
Standard House Plan		*Housing & Comm.	621-8300
Statistical Abstract Info.		*Planning	621-8277
STEP Program		*Wastewater	621-5100
Stolen Property		*Police	498-1414
Streets	Sweeping	*Comm. Sanit.	621-1447
Streets	Address Assignment	*Dev. Services	621-8277
Streets	Project Design	*PW.Engineering	621-8650

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Streets	Work requirements	*PW/Engineering	621-8650
Streets	Drainage Problems	*PW/Streets	621-1492
Streets	Closure	*PW/Traffic Eng.	621-8800
Streets	Sign Maintenance	*PW/Traffic Eng.	621-1492
Streets	Sign Requests	*PW/Traffic Eng.	621-8800
Swimming Pools	Construction	*Bldg. & Safety	621-8084
Swimming Pools	Fencing of	*Code Enforcement	621-8400
Swimming Pools	Drainage	*Water	621-5480
Telephone - City	Repairs	*Comm. Svcs.	621-1130
Time	Official City Time	*	621-2565
Tires	Disposal of Illegally Dumped	*Code Enforcement	621-8400
Tires		*Code Enforcement	621-8440
Toilet Rebate		*Water Cons.	621-5480
Toys for Tots		*Annette Grieser	621-4137
Traffic Enforcement		*Police	621-8800
Trash & Debris	On vacant parcels	*Code Enforcement	621-8400
Trash Cans In View		*Solid Waste	621-1879 621-1894
Trash in Street	Trash in Street	*PW/Streets	621-1492
Trees	Leaf Removal	*Comm Sanit	621-1447
Trees	Blocking right-of-way emergencies City-owned	*PW/Streets	621-1492
Trees	Maint/Planting	*PW/Streets	621-1492
Trees	Removal	*PW/Streets	621-1492
Underground Utilities		*PW/Engineering	621-8650
Utilities		*Billing & Collect.	621-6888
Vehicle – Hybrid Information		*PW/Parking Svcs.	621-7275
Vehicles	Inop. on private property	*Code Enforcement	621-8400
Vehicles	Vehicle Theft	*Fresno HEAT	253-7045
Vehicles	Abandoned/Inop on street	*Police	621-7000
Vehicles	Towed/Impounded	*Police	621-2500
Vehicles	On private property/Storage-RV/Repairs	*Zoning	621-8277
Vehicles Abandoned	On Street	*PW/Traffic Eng.	621-7275
Vehicles Abandoned	On Private property	*Code Enforcement	621-8400
Vehicles Towed		*Police	621-7000
Veterans Mem Aud. Theater Rental/Info		*PARCS Admin	621-2900
Vice Squad		*Police	621-5950
Volunteer @ City Hall		*Personnel	621-6950
Warming Center		*PARCS/Recreation	488-1502
Water	Billing Information	*Billing & Collect.	621-6888
Water	New Service	*Billing & Collect.	621-6888
Water	New Construction Hook-	*Dev./Eng. Serv.	621-8077
Water	Analysis	*Water	621-5365
Water	Conservation	*Water	621-5480
Water	Emergency on/off	*Water	621-5300
Water	Regulations	*Water	621-5480
Water	Watering Schedule	*Water Cons.	621-5480
Weed Abatement		*Code Enforcement	621-8400

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Weed Abatement Hotline		*Code Enforcement	621-8448
Woodward Park Amphitheater		*PARCS Admin	621-2953
Work Permits	City Employee	*Personnel	621-6900
Worker's Comp.	City Employee	*Personnel	621-6900